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**Y 1604**

M.B.A DEGREE EXAMINATION, AUGUST/SEPTEMBER 2008.

First Semester

DBA 1604 — ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define Organizational behaviour.
2. What are the contributions of sociology to Organisational behaviour?
3. What are the components of attitude?
4. What is perceptual process?
5. What are the advantages of informal group?
6. What are the advantages of written communication?
7. Mention any four characteristics of transformational leaders.
8. What are the individual factors contributing to political behaviour?
9. Why did employees resist change?
10. Mention the important characteristics of Organisational development.

PART B — (5 × 16 = 80 marks)

11. (a) Discuss the challenges and opportunities for Organisational behaviour today.

Or

- (b) Analyse the contributions of various disciplines to Organisational behaviour.

12. (a) Discuss the various theories of personality.

Or

- (b) Explain the important barriers to perceptual accuracy.

13. (a) Discuss the different stages of group formation.

Or

(b) Explain in detail the different components in the process of communication.

14. (a) Discuss in detail any two contingency theories of leadership.

Or

(b) Explain the various sources of power.

15. (a) Explain the steps to be taken by the management to overcome the resistance to change.

Or

(b) Explain the different approaches to study organisational effectiveness.

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