

G 4504

M.B.A. DEGREE EXAMINATION, MAY/JUNE 2007.

First Semester

BA 1604 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2005)

Alternative

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define 'Organizational Behaviour'.
2. Write a short note on OB models.
3. Define 'Personality'.
4. What do you mean by Attitude?
5. State the meaning of Group Dynamics.
6. What is Grapevine?
7. Bring out the meaning of leadership.
8. Write a short note on Power.
9. What do you understand by organizational climate?
10. List out the approaches to measure organizational effectiveness.

PART B — (5 × 16 = 80 marks)

1. (a) What do you understand by learning? Discuss the elements which form part of learning process.

Or

- (b) Discuss the measures for improving managerial perception.

12. (a) Illustrate the role of organizational behaviour in the field of human resource management.

Or

- (b) Explain autocratic, custodial, supportive and collegial models of organizational behaviour. What are the situations under which these can be effective.

13. (a) What are different theories of group formation? Do they explain group formation phenomena fully?

Or

- (b) Discuss the relative significance of physical, material, and symbolic sanctions as a means of controlling organizational behaviour.

14. (a) "A good leader is not necessarily a good manager". Discuss this statement and compare leadership with management.

Or

- (b) What do you mean by organizational politics? Why do organizational politics emerge?

15. (a) What are the objectives of planned change? Describe the process of planned change.

Or

- (b) Describe the role of organization development in organizational improvement. What are its various limitations and problems.