

**Y 3010**

M.C.A. DEGREE EXAMINATION, NOVEMBER/DECEMBER 2006.

*Elective*

CA 040 — HUMAN RESOURCE MANAGEMENT

(Regulation 2002)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What is HRM?
2. State the importance of HRM.
3. What is recruitment?
4. Explain human resource planning.
5. Why do employees resist training?
6. Write a note on knowledge management.
7. Define reward.
8. Mention any four methods of motivation.
9. Why is there a need for performance evaluation?
10. What is demotion?

PART B — (5 × 16 = 80 marks)

11. (a) Sketch the evolution of HRM in India.

Or

- (b) Write down the role of a human resource manager.

12. (a) How do you estimate the man power requirement for a specific period?  
Discuss in detail.

Or

- (b) Explain the process of selecting candidates as programmers.

13. (a) Explain any four methods of training executives.

Or

- (b) Specify the purpose of training and the benefits of training.

14. (a) Explain Maslow's theory of motivation.

Or

- (b) Explain the various components of salary.

15. (a) Discuss any four methods of performance evaluation.

Or

- (b) What is promotion? Explain the criteria for promoting employees and discuss their merits and demerits.