

Reg. No. :

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**K 4504**

M.B.A. DEGREE EXAMINATION, JANUARY 2008.

First Semester

BA 1604 — ORGANIZATIONAL BEHAVIOUR

(Regulation 2005)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What is the need for studying O.B?
2. What do you mean by the "Collegial Model"?
3. Differentiate between Job enrichment and job Enlargement.
4. What is meant by stereotyping?
5. How are group decisions made?
6. What are the objectives of quality circles?
7. How is leadership different from management?
8. Why do organizational politics emerge?
9. How is culture learnt?
10. What are the factors which effect OE?

PART B — (5 × 16 = 80 marks)

11. (a) Explain the various organisational behaviour models. What are the managerial implications of it?

Or

- (b) "Human behaviour is more complex than what people believe". Do you agree with this? What are the factors that add complexity in human behaviour?

12. (a) How does personality relate to organizational behaviour? Explain the various personality theories.

Or

- (b) (i) Discuss the various financial and non-financial incentives of motivation. (8)
- (ii) Enumerate on the factors influencing perception. (8)
13. (a) Discuss the situations under which group decision making is better than individual decision making. Suggest some measures to improve group decision making.

Or

- (b) Discuss in detail the various channels of communication which are generally used in modern business enterprises. What are the barriers in communication?
14. (a) Examine the different styles and theories to the study of leader behaviour. Is there a best style? Discuss.

Or

- (b) What are the symbols of power? Explain the symptoms of powerlessness? Highlight the merits and demerits of power centers.
15. (a) Discuss the major OD interventions. In your opinion which OD intervention is most effective and why?

Or

- (b) Why is organizational change often resisted by individuals and groups within the organization? How can such resistance be prevented or overcome?