

Reg. No. :

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**K 4511**

M.B.A. DEGREE EXAMINATION, NOVEMBER/DECEMBER 2007.

Second Semester

BA 1654 — HUMAN RESOURCE MANAGEMENT

(Regulation 2005)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. State the importance of human factor.
2. Define Human Resource Management.
3. What do you mean by Human Resource Planning?
4. What are the types of Interview?
5. Define Training.
6. State the purpose of Training.
7. Mention the components of Salary.
8. List the merits of Reward System.
9. Specify the purpose of performance evaluation.
10. Define Promotion.

PART B — (5 × 16 = 80 marks)

11. (a) Explain the evolution of Human Resource Management globally and in India.

Or

- (b) (i) Discuss various applications of computer in Human Resource Management. (8)
- (ii) Highlight the human resource policies in organisations. (8)

12. (a) Explain the process of Human Resource Planning and Forecasting.

Or

(b) Discuss the various sources of recruitment, their advantages and disadvantages.

13. (a) Highlight the importance of executive development programmes. Explain the skills imparted by such programmes with its limitations.

Or

(b) Explain the various methods of training, highlighting their advantages and disadvantages.

14. (a) Compare and contrast Maslow's and Herzberg's theory of motivation.

Or

(b) What do you mean by career management and what are the responsibilities of mentor-protégé relationships.

15. (a) (i) Specify the stages in change and how to reach new equilibrium after change. (8)

(ii) Explain the grievance redressal procedure. (8)

Or

(b) Discuss the modern techniques used for performance-evaluation of managers.