

G 8154

M.B.A. DEGREE EXAMINATION, JANUARY 2006.

First Semester

BA 1604 — ORGANISATIONAL BEHAVIOUR

(Regulation 2005)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What are the three stages in the OB model?
2. What does workforce diversity mean?
3. State the social-learning theory.
4. List the need theories of motivation.
5. What are the stages in group formation?
6. What is a grape vine?
7. Define legitimate power.
8. Name the leadership theories put forward by Fiedler and Hersey and Blanchard.
9. What are the three phases of change?
10. Relate effectiveness to efficiency.

PART B — (5 × 16 = 80 marks)

11. Explain the behavioural theories of leadership.
12. (a) Explain the basic OB model.

Or

- (b) Explain the contribution of other disciplines to OB.

13. (a) What are the determinants of personality? State the personality attributes that influence OB.

Or

(b) Explain perceptual errors with suitable examples.

14. (a) Explain group structure with its components.

Or

(b) State the barriers to communication with suitable examples.

15. (a) Explain the OD interventions used by change agents.

Or

(b) Explain the two approaches for measuring job satisfaction.
