Reg. No. : ☐☐☐☐☐☐☐☐☐☐☐☐

Z 4512

M.B.A DEGREE EXAMINATION, MAY/JUNE 2008.

Second Semester

BA 1654 — HUMAN RESOURCE MANAGEMENT

(Regulation 2005)

Time : Three hours   Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. Define Human Resource Management.

2. What are the Human Resource Functions?

3. What are the merits of internal source of recruitment?

4. What do you mean by Thematic Appreciation Test (TAT)?

5. Mention the major behaviour that influence the training strategy.

6. Define chaining.

7. What do you mean by behaviour modification?

8. What are the conclusions of Hawthorne studies?

9. Define promotion.

10. What is the human resource concept behind the "Transfer Process"?

PART B — (5 × 16 = 80 marks)

11. (a) Discuss the challenges faced by Human Resource Management.

Or

(b) Explain the various modules in Human Resource Information System.

12. (a) Discuss the importance of Human Resource Planning at Corporate Level.

Or

(b) Explain the stages in selection process.

13. (a) Discuss the objectives of evaluating a training programme.

Or

(b) 'Training programme must be defined with clear course objectives'. Explain the statement.

14. (a) Explain the following theories of motivation.
    (i) Maslow's hierarchy of needs
    (ii) Expectancy theory
    (iii) x and y theory
    (iv) Equity theory.

Or

(b) Explain the objectives of compensation management.

15. (a) Describe a procedure for redressal of grievances.

Or

(b) Select a particular department in an organization and discuss the case of performance evaluation and control.

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